

The Point Casino & Hotel

2021-2022 Group Block Policies:

All group and/ or wedding blocks need to be under contract, with a guaranteed amount. Guaranteed amount will be a minimum of 15 rooms or higher based on number requested. Penalties will be applied to blocks that do not full fill guaranteed amounts. Any and all discounts will be subject to evaluation and not guaranteed. Any and all discounts if applicable will not be applied to rates until contracted amount is fulfilled.

If fewer rooms are booked under the block then the guarantee an attrition penalty will be applied to each room not booked. Deposit will be refunded minus the attrition fee. Room block can be reduced on designated dates without penalty, for example 90 days out X number of rooms than 60 days out X number of rooms. But must be done 60 days prior to the check in date, as defined in contract.

Rooms applicable to block: Due to smaller inventory of these rooms no specialty rooms will be applied to the block, examples are: pet rooms & master suite. However if these rooms are booked, they can be added into the block prior to 30 day roll off.

Please Note: Weekends are busy and do sell out often. Please make sure adequate rooms are blocked for your group with original booking. Once Group Block is set up, there is no guarantee that additional rooms can be added.

Reservations: Room reservations may be made online at thepointcasinoandhotel.com, by calling line 360-340-9700 or email: hotelreservations@thepointcasinoandhotel.com. Sales department cannot make specific reservations on courtesy group blocks. All reservations will need to be made with a credit card deposit thru hotel reservations.

Special Requests: Special requests for hotel room reservations, **no special requests will be guaranteed or taken.** Special requests include but are not limited to rooms being next to each other, side by side, blocked rooms being close to each other or on same floor.

Early Check-in or late check out is not guaranteed, special requests will be denied. Gift Baskets can be left with the front desk and a \$3.00 per bag handling fee will be applied. Please note: please call 48 hours prior to check in to request this service from the Hotel front desk. It is the client's responsibility to ensure that guests are informed of the gift baskets. We do not take any responsibility for ensuring that the baskets get received. Requests to drop off in guest's rooms will be denied. Gift Bags are delivered by staff to rooms after check in.

Request for rooming list: rooming lists can only be requested by the group contact to the sales representative assigned to group. Information and communication regarding block needs to be done via main contact.

Cancelations: Room cancelations need to be completed at least 24hrs prior to 4pm on the date of your reservation/arrival. Rooms not canceled 24hrs prior to check in are charged the nightly rate.

Shuttle Service: To accommodate large group and wedding parties, shuttle service request should to be arranged at least 3 weeks prior to your arrival/check in date. A Shuttle Request Form needs to be completed and submitted to the Shuttle Department. Any shuttle requests made after the 3 week deadline will be reviewed but not guaranteed, any shuttle requests made less than 48 hours for Hotel Groups will be denied. As the group contact it is your duty to request shuttle service and specify times, if no times are requested we will assume no shuttles are needed.

Our shuttle service is a courtesy to our Hotel guests and is based on the group size and availability of the drivers. A fee may be applied based on the schedule and size of group. Shuttle Forms can be set directly to shuttle@thepointcasinoandhotel.com. Shuttles only run to specific locations or venues, please see shuttle form for locations. We do have charter recommendations for large groups, due to multiple bookings we are not always able to accommodate every run requested. Shuttle service is not guaranteed.

Taxi Services: Viking Cab 360-244-4420 / Taxi & Tours 206-842-7660

Limousine Service: Kitsap Limo 360-394-0051

Larger shuttles for hire: NW Passage Charter 360-813-3495

The Point Casino & Hotel: All rooms in the Hotel are non-smoking. Pet Friendly rooms are limited and must be requested at time reservation is made.

Alcohol: Any alcohol purchased outside of The Point Casino & Hotel is not permitted in public areas including the hotel lobby, courtyard and casino. It is permitted in rooms only. Alcohol purchased at the Hotel and Casino is permitted including the Point Julia Café or at a Banquets distributed from The Point Casino & Hotel tin the spindle whorl. Quiet time in the spindle whorl starts at 10 pm, no fire in the tables or pit and no noisy parties/guests out there after 10 pm.

Other: The credit/debit card on file will be held responsible for the charges agreed upon at reservations and check in. A \$50 authorization will be held upon check -in on the credit card per day. Upon after checkout, the authorization will release on the Hotel's end and depending on the bank/credit card company...funds will be available approximately 3-7 business days. The Point Casino & Hotel will implement any additional charges pertaining to any room damages and/or missing items. **Under aged guests are required to be accompanied by an adult 21 years of age or older at all times.**

- All rooms in the hotel are designed as Non-Smoking and a penalty fee of \$250.00 may be charged if this policy is not adhered to.
- No weapons are permitted on the hotel and/or casino property.
- Our hotel is dog friendly only in selected rooms with a \$30.00 pet fee and the pet policy must be read and signed prior to check-in. The hotel reserves the right to charge up to \$250.00 (excluding damages) for unregistered pets in non-pet friendly rooms.
- Personal alcohol must be kept inside your guest room and not allowed in public areas.
- To ensure an enjoyable stay for all guests, The Point Casino and Hotel enforces a TWO strike policy on reported noise complaints between our quiet time hours of 10:00PM – 7:00AM. Noise complaints disrupting other guests stay may result in additional charges to compensate for the inconvenience.

